CYGNATURE
by Cygnet Infotech

Elimination of manual signature through Cygnature & RPA

Client Profile

The undisputed leaders of homeware segment, with award-winning products.

COUNTRY
INDIA

DOMAIN
HOMEWARES

Challenge

- Sending balance confirmation to their vendors for signing, to check if the opening and closing balances are correct

- They had around 400 documents to be signed by their vendors monthly

- Process was manual where client must upload document one by one by entering all the details of the signer

- They wanted the file to be uploaded with a specific file name which was earlier done manually

- Manual process to download the completely signed document and the completion certificate in one folder

Solution

- Cygnet Infotech provided BOT configuration with Cygnature

- BOT that automates the entire process of signing was deployed on client's machine

- It uploaded the documents on Cygnature, sent them for signing and downloaded the completely signed documents from the platform

- Purpose was to exclude human intervention and save the efforts required to upload 400 documents monthly

Outcomes

- The process of uploading documents is now automated

- Scheduler is part of the BOT, so the BOT runs at that specific time

- Client need not login to Cygnature account. Completely signed documents gets downloaded directly in the folder as per clients' requirements

- Client just needs to send an email having all the details of signers

Cygnet Infotech

About Cygnet Infotech

Established in 2000, Cygnet Infotech works with clients across 35 countries and has a strong team of over 1000 employees. Cygnet Infotech's offerings range from IT Services, Technology Products, and Tax Technology solutions. Aligned with its vision of providing technology enabled business solutions, Cygnet Infotech delivers end-to-end solutions for clients' most pressing business needs.

Cygnature by Cygnet Infotech is a blockchain-based digital signing solution that securely authenticates signers. With Cygnature, users can sign documents from anywhere, anytime using any device quickly. It is a feature-rich solution that provides APIs for seamless integration with business systems. It provides enhanced security, greater transparency, and improved traceability of the signing process, along with authentication of signer's identity. It helps users have quick, paperless, and efficient workflow, centralized document storage, and a complete audit trail of the signing process. It also safeguards documents from getting tampered.

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